



PLEASE COMPLETE THIS FORM IN FULL TO AVOID ANY DELAYS WITH YOUR RETURN.

customer@paulcarroll.com.au
1300 762 288 AWST 8AM - 4PM

If required, you can start a return at paulcarroll.com.au/returns and follow the steps to return your item(s) to us. Please complete this form and include with your return.

RETURN POLICY

For more information visit paulcarroll.com.au/returns

Returned within 30 days

Unworn and in original condition in box

Returns are processed within 1-5 business days

SALE ITEMS

\$170 and above: Standard return policy applies.

\$100-\$169: Exchange or credit note only

\$99 or less: Final sale. No return. (ACL apply.)

NEED TO EXCHANGE?

For eligible shoes (full price or sale items \$170 or above), we recommend buying your new size first, then returning your original pair for a refund, as sizes can sell out quickly. (Please note, this excludes AfterPay purchases, and any sale items \$169 and less. These will need to be returned for an exchange or credit note, no refunds given. ACL apply.)

Still not sure?

Contact our Customer care team and we can help you with your best option over the phone or email.

NAME	
ORDER DATE	
ORDER NO.	

- Refund
Excludes Afterpay purchases and Sale items \$169 and less.
- Store Credit
- Exchange

ITEMS BEING RETURNED

QTY	RETURNED PRODUCT NAME/S, COLOUR AND SIZE

EXCHANGING FOR...

QTY	EXCHANGE PRODUCT NAME/S, COLOUR AND SIZE

1



Fill out this form and print postage label from paulcarroll.com.au/returns

2



Repack your item(s) along with this form in the original delivery bag, or new packaging

3



Attach printed return postage label

4



Post your return back to Paul Carroll:
**19 Howe Street, Osborne Park
WA 6017 AUSTRALIA**